

Introduction to Capability Modeling in Jalapeno

■ What is a Business Capability?

Business capabilities are abstract concepts that attract confusion and sometimes contention over how they are defined. On a simplistic level they define *what* a business does. The capability map is a single page description of everything that a business needs to be able to do and is commonly used as an anchor document serving as a common point of reference across different stakeholder groups.

It's important to note that a capability map is NOT a functional decomposition of the organization. In defining what an organization can do, a capability brings together people, process, information and technology to produce an outcome that delivers customer value in a unique way. For example, 'Advertise Goods' rather than 'Marketing Management'; an outcome rather than a functional description.

■ Business Capabilities in Business Architecture

Business capabilities are the superstars of the business architecture world. As the foundation piece used to architecturally describe a business, it's important to get their definitions right so that their use in other business architecture artefacts and activities are purposeful and clear.

Business capability maps describe what a business does and business capabilities within value streams describe how capabilities are used to deliver value to customers. Capabilities are instantiated within value stream stages to allow for context specific modeling.

■ Capability-led Planning

In more mature organizations where the capability map is endorsed as an enterprise wide source of truth, all change can be organized by the capabilities that each piece of work is intended to improve. So much so, that capabilities assessed as having weaknesses can be targeted for uplift and prioritized according to the strategic importance of the value streams within which the capability resides.

What results are cross-functional endeavours that requires project teams to take an holistic and value-outcome based approach to each change rather than adopting the traditional functional-silo mindset.

Capability Modeling: the metamodel

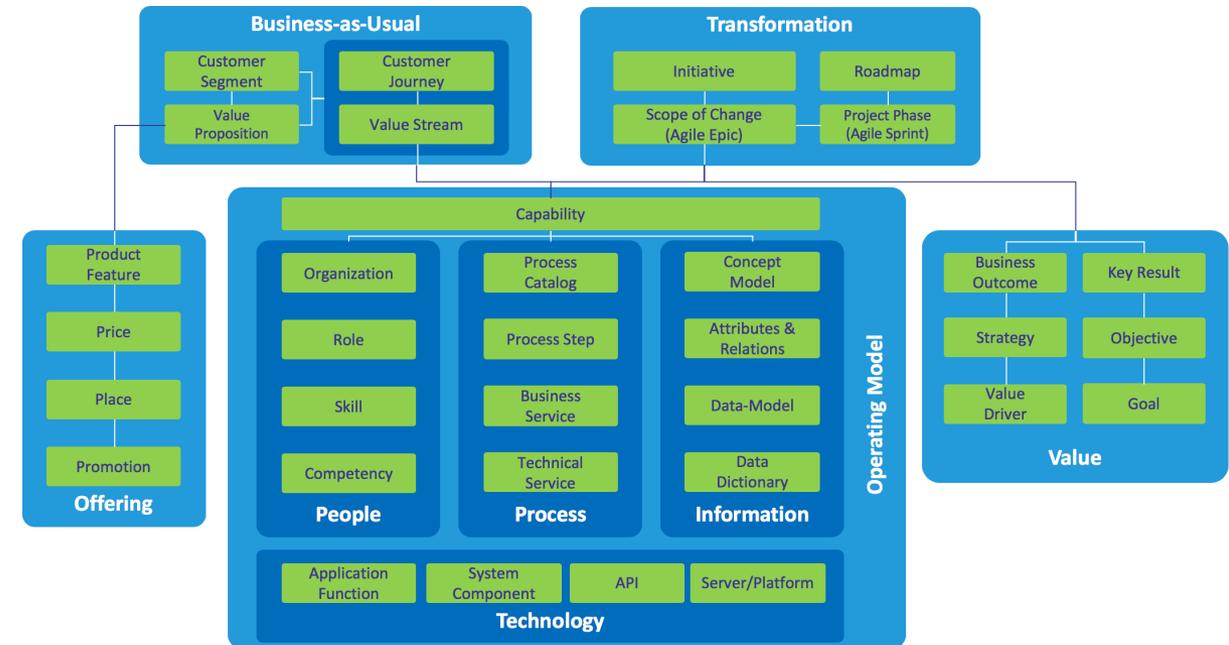
Business Operating Model Components

The diagram below depicts the parts of a business operating model and how they fit together.

As a metamodel, many of the ideas depicted will be referenced many times from different areas of the model but this diagram depicts the logical place where each part lives.

Along the top there is a distinction between Business As Usual and Transformation. Both areas are equally as important within a business with BAU focused primarily on Offerings. Both areas need to drive value and are supported by the operating model. The foundation of the operating model are business capabilities which are comprised of people, process, information and technology.

Capabilities are a foundational aspect of any business architecture and operating model and are often used as the cornerstone reference point for all other architectural views and insights.

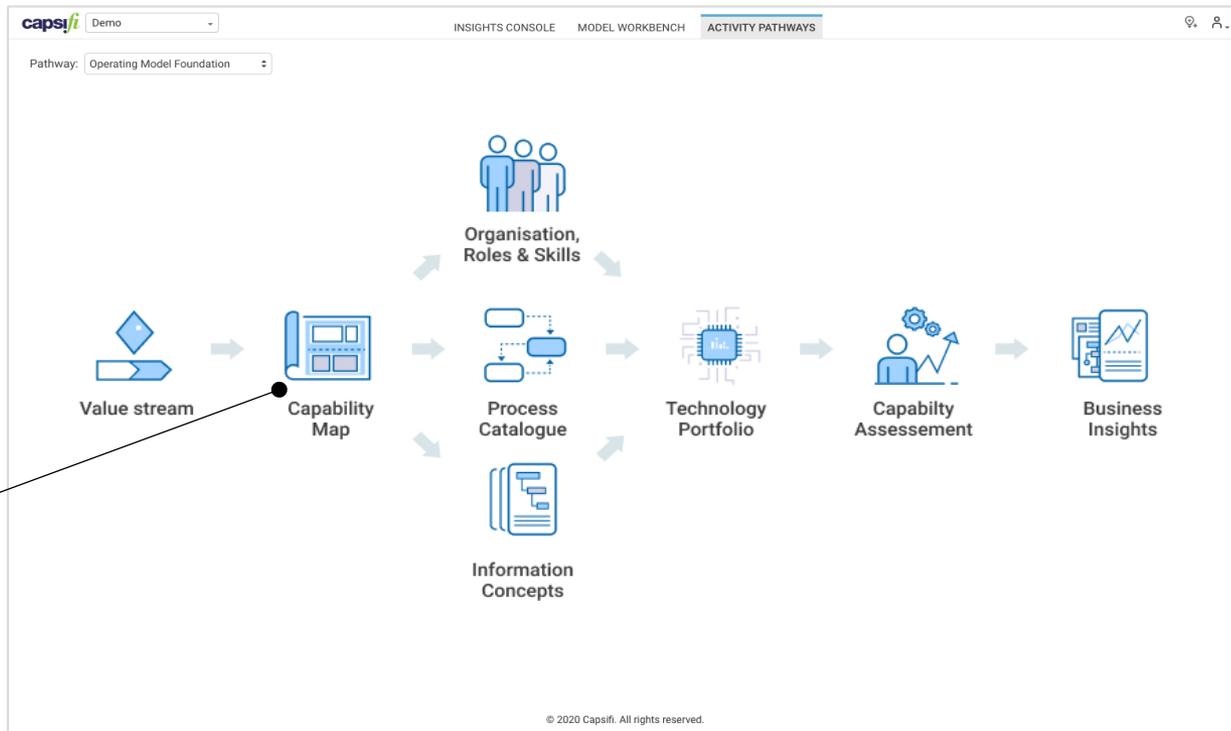


Capabilities in the Operating Model Pathway

Business capabilities as a foundational construct

Business capabilities are found within the Operating Model Pathway under the 'Capability Map' step. Whilst the capability map can be modeled independently at any point, people, processes, information and technology are all aligned to business capabilities as an intrinsic part of the capability definition. Capabilities will also be instantiated within value streams as a view of how capabilities are utilized within an organization to deliver value and they will be assessed within 'Capability Assessment' to identify weaknesses that require remediation.

Capability map creation and maintenance



Capability Modeling: Guidance Material



■ Jalapeno Guidance Material

Capsifi offers online Guidance Material for Jalapeno users to reference as they need.

www.capsifi.com/support/

Capability Overview video (beginner)

<https://www.capsifi.com/support/business-capabilities-in-jalapeno-3-45-mins/>

Navigating to the capability map in Jalapeno (video)

<https://www.capsifi.com/support/navigating-to-the-capability-map-in-jalapeno-0-31-mins/>

Creating capabilities in Jalapeno (video)

<https://www.capsifi.com/support/creating-a-new-capability-in-jalapeno-2-20-mins/>

How to create a capability

<https://www.capsifi.com/support/how-to-create-a-capability/>

Creating Dynamic Capability Maps

<https://www.capsifi.com/support/creating-dynamic-jalapeno-capability-maps/>

Aligning applications to capabilities within a value stream

<https://www.capsifi.com/support/how-to-create-a-capability-and-its-contextual-poit-relationships-in-a-value-stream/>