

## What is a value stream assessment?

Currently, a value stream has an instance of a capability mapped to the value stream stage. This capability instance allows for the contextualization of its people, process, information and technology (PPIT) dimensions. A value stream assessment assesses the capability instance to allow for contextual assessment ratings to be applied across stages.

To learn more about creating a value stream and value stream stages, view this [guide](#).

To learn more about adding a capability and its PPIT relationships to a value stream stage, view this [guide](#).

## Where do I find value stream assessments in Jalapeno?

Value Stream Assessments are found within the Jalapeno Architecture module.

To learn more about creating a value stream and value stream stages, view this [guide](#).

## How do I create a value stream assessment?

First create an Assessment Round. Once a Round has been created, select the value stream to be assessed. Add other attributes to the assessment such as an Assessment Round Date, an Audience or the users who can perform the assessment, Assessment Criteria and a Dimension.

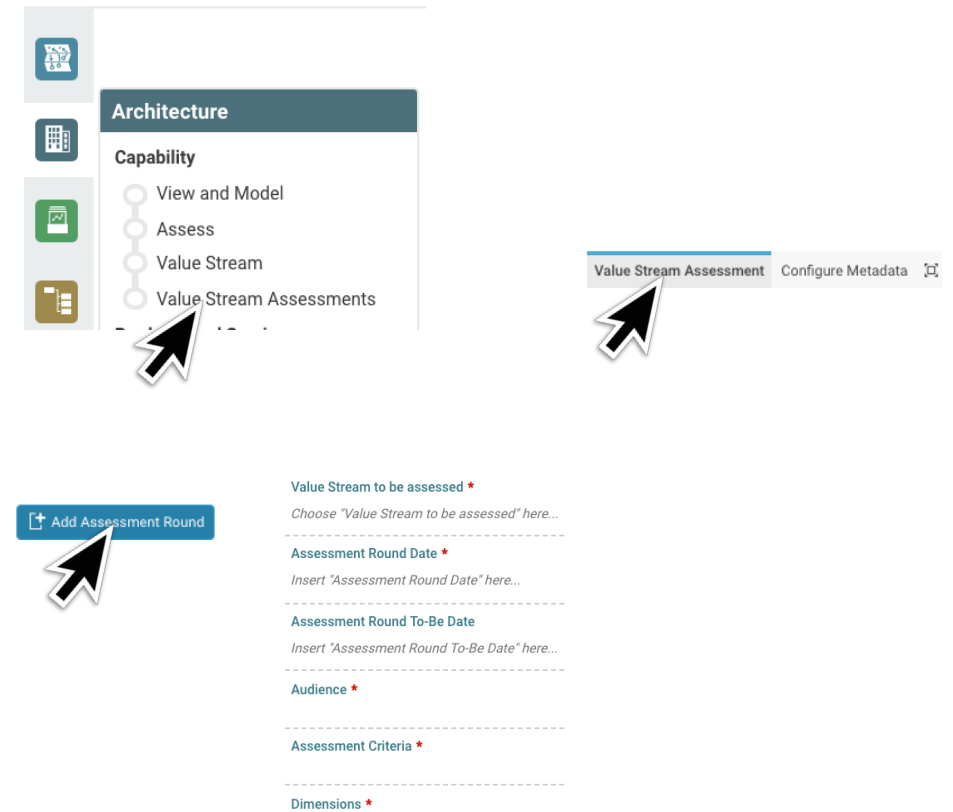
*Note: The default dimension selection for most users is the Time Dimension (to view the As-is and To-be state of an assessment).*

Time Dimension is a Jalapeno valueset that consists of two default values - The As-Is and To-Be time dimensions. These values cannot be renamed, however custom values can be added to the Time Dimension valueset.

To learn more about valuesets and adding custom values to the Time Dimension, view this [guide](#).

To learn more about defining assessment rounds and assessment criteria, view this [guide](#).

To learn more about creating a capability assessment outside of a value stream, view this [guide](#).



## How do I perform an assessment?

Select the Tabular Assessment sub-tab, choose the Dimension and Assessor values from the dropdown. The capability instance mapped to the value stream stages for the chosen value stream will display. Select the assessment ratings from the dropdown and the values get saved automatically.

To learn more about performing a capability assessment outside of a value stream, view this [guide](#).

To learn more about performing assessments on other classes, view this [guide](#).

## How do I review or update the assessments?

Navigate to the View Contexts sub-tab and select the relevant Assessment User from the context dropdown. A grid containing a list of capability instances and their selected values will show up. Select the pencil icon on the grid to edit the assessment value and save the changes.

To learn more about reviewing and updating assessments on other classes, view this [guide](#).

## How do I view the assessment in a value stream?

To view a value stream, navigate to the Architecture module and select Value Stream. Select the assessed value stream and click the Relation Explorer icon in the right corner to access the flyout. Only the contextual assessment rounds are available for selection. Select the desired assessment round and criteria to bring up the heatmapping.

The screenshot illustrates the user interface for performing and reviewing assessments. It is divided into three main sections:

- Top Section (Tabular Assessment):** Shows the 'Tabular Assessment' sub-tab selected. The 'Time Dimension' is set to 'As Is' and the 'Assessor' is 'Users'. A table lists items being assessed with their maturity levels:

Item being Assessed	Maturity
Notify Insurer 2.5.2 Claim Lifecycle Management	Undeveloped
Notify Insurer 2.5.4 Claims Inquiry	Mature
Notify Insurer 2.5.7 Fraud Management	Advanced
Validate Claim 2.5.1 Claim Information Management	Undeveloped
Validate Claim 2.5.2 Claim Lifecycle Management	Mature
- Middle Section (View Contexts):** Shows the 'View Contexts (Advanced)' sub-tab. A dropdown menu is set to 'To Be - Users'. Below it, a table shows items with their maturity levels and edit icons:

Item being Assessed	Maturity
Adjudicate Claim 2.5.2 Claim Lifecycle Management	Immature
Claim Determination 2.5.2 Claim Lifecycle Management	Advanced
- Bottom Section (Architecture and Heatmapping):** Shows the 'Architecture' module with 'Value Stream' selected. A 'Relation Explorer' flyout is open, displaying three assessment rounds: 'Validate Claim', 'Adjudicate Claim', and 'Claim Determination'. Below this, a 'Heatmapping' panel is shown with 'Assessment round' set to 'Jan 2020 - Claims Settlement VS Assessment' and 'Criteria' set to 'Maturity - Information'. A legend at the bottom indicates maturity levels: Undeveloped (pink), Immature (purple), Mature (green), and Advanced (blue).

## How do I view the assessment for multiple dimensions in a value stream?

After choosing an assessment, to select a time dimension open the flyout and select the Time Dimension section. Choose the time dimension you'd like to view on the Value Stream. An assessment is now visible for the various time dimensions.

*Note: By default, the time dimension appears in the top left corner of the contextual capability in the Value Stream.*

To learn more about valuesets and adding custom values to the Time Dimension valueset, view this guide.

The screenshot shows the software interface. At the top, there are two flyout menus: 'Heatmapping' and 'Relation Explorer'. Below them is the 'Time Dimension' flyout menu, which is open and shows four options: 'Show As Is', 'Show To Be', 'Show FY2020-2021', and 'Show FY2021-2022'. Below the flyout menu is a Value Stream map grid. The grid has six columns representing process steps: 'Receive Claim', 'Validate Claim', 'Adjudicate Claim', 'Claim Determination', 'Gather further Information', and 'Finalise Claim'. Each column contains a list of activities and their status. Below the grid is a 'Capabilities' section with a grid of colored boxes representing different capabilities and their status across different time dimensions.

	Receive Claim	Validate Claim	Adjudicate Claim	Claim Determination	Gather further Information	Finalise Claim
Activities	<ul style="list-style-type: none"><li>Incident Occurred</li><li>Claim established</li><li>Claim number issued</li><li>Incident Checked</li><li>Record of incident established</li></ul>	<ul style="list-style-type: none"><li>Claim number issued and allocated</li><li>Eligible claim</li></ul>	<ul style="list-style-type: none"><li>Eligible claim</li><li>Estimated loss</li><li>Method of resolution determined</li><li>Method of resolution known</li></ul>	<ul style="list-style-type: none"><li>Estimated loss, method of resolution determined</li><li>Terms of the policy have been met</li><li>Indemnification has occurred</li></ul>	<ul style="list-style-type: none"><li>Claim outcome has been determined</li><li>Decision made</li></ul>	<ul style="list-style-type: none"><li>Terms of the policy have been met</li><li>Final cost of claim known</li><li>Records updated</li><li>Customer claims history known</li></ul>
Capabilities	<ul style="list-style-type: none"><li>As Is 2.5.2 Claim Lifecycle Management</li><li>As Is 2.5.4 Claims Inquiry</li><li>As Is 2.5.7 Fraud Management</li><li>To Be 2.5.2 Claim Lifecycle Management</li><li>To Be 2.5.4 Claims Inquiry</li><li>To Be 2.5.7 Fraud Management</li></ul>	<ul style="list-style-type: none"><li>As Is 2.5.1 Claim Information Management</li><li>As Is 2.5.2 Claim Lifecycle Management</li><li>As Is 2.5.3 Claims Handling</li><li>FY2020-2021 2.5.1 Claim Information Management</li><li>FY2021-2022 2.5.1 Claim Information Management</li><li>To Be 2.5.1 Claim Information Management</li></ul>	<ul style="list-style-type: none"><li>As Is 2.5.2 Claim Lifecycle Management</li><li>As Is 2.5.3 Claims Handling</li><li>FY2021-2022 2.5.2 Claim Lifecycle Management</li><li>FY2021-2022 2.5.3 Claims Handling</li><li>To Be 2.5.3 Claims Handling</li></ul>	<ul style="list-style-type: none"><li>As Is 2.5.2 Claim Lifecycle Management</li><li>As Is 2.5.5 Claims Recovery</li><li>As Is 2.5.6 Claims Resolution</li><li>As Is 2.5.7 Fraud Management</li><li>To Be 2.5.7 Fraud Management</li></ul>	<ul style="list-style-type: none"><li>As Is 2.5.1 Claim Information Management</li><li>As Is 2.5.2 Claim Lifecycle Management</li><li>As Is 2.5.3 Claims Handling</li><li>As Is Customer Communication</li></ul>	<ul style="list-style-type: none"><li>As Is 2.5.1 Claim Information Management</li><li>As Is 2.5.2 Claim Lifecycle Management</li></ul>